

A/LSFD Catalog of Enterprise Systems

Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
Microsoft SQL	Firehouse Software – a Xerox Solution (Currently being replaced by Emergency Reporting*)	Records management system for Fire Departments. Primary purpose is to store data for incidents the Fire Dept. is called out to, using the National Fire Incident Reporting System (NFIRS) standard. Firehouse stores and reports on other data including data on Hydrants and Occupancies.	Records Management	All Departments	24x7 – Whenever Fire Dept. is called out.	24x7 – Whenever Fire Dept. is called out.
Emergency Reporting Cloud-based/SaaS	*Emergency Reporting	Records management system for Fire Departments. Primary purpose is to store data for incidents the Fire Dept. is called out to, using the National Fire Incident Reporting System (NFIRS) standard. Stores and reports on other data including data on Hydrants and Occupancies.	Records Management	All Departments	24x7 – Whenever Fire Dept. is called out.	24x7 – Whenever Fire Dept. is called out.
Fieldbridge Cloud-based/SaaS	Image Trend, Inc. (Host: County of Santa Cruz)	Collect emergency call out patient care data. The data collected describes medical problems of patients.	Records Management	Paramedic	24x7 – Whenever Fire Dept. is called out.	24x7 – Whenever Fire Dept. is called out.
Fireworx SQL Anywhere 12	Dave Herndon, iAnywhere Solutions, Inc.	Staff rostering and autohire. Staff data required for payroll.	Payroll/Staffing	Admin	Every day, throughout most of day	Every day, throughout most of day
MS Office 2007 MS Office format documents	Microsoft	General documentation: Accounting spreadsheets, Standard Operating Procedure documentation and general word processing.	General Admin	Admin	Mainly business hours, 8:00 am – 5:00 pm, M-F	Daily
One Solution SQL Database	SunGuard (Hosted by County of Santa Cruz)	Accounting: Processing of A/P, A/R, and accounting data.	Accounting	Admin	Mainly business hours, 8:00 am – 5:00 pm, M-F	Daily
EZ One Database	EZ One (Hosted by County of Santa Cruz)	Accounting: A/P, A/R records, for budget data, research expenditures, warrants, pending payments, generates reports as needed.	Accounting	Admin	Mainly business hours, 8:00 am – 5:00 pm, M-F	Daily
Visual Foxpro Pagoda Claims System	Pagoda Technologies, LLC	Previously used for processing A/P, occasionally accessed for research/detail on past purchases (pre-2016). Replaced by One Solution.	Accounting	Admin	Archive use only – no new data as of 9/2015	No longer updated.
Repair Order System Microsoft SQL	Pagoda Technologies, LLC	Staff use the system to create and maintain work orders for repair of apparatus. General data collected include apparatus, staff and pending and completed repairs.	Apparatus	Operations	Once to twice daily	Most days